

GENERAL GUIDELINES



Attention: Important Information Before Your Training Scheduling!

To ensure your training is productive and safe, it is essential that you take a few moments to read the **“General Guidelines”** before scheduling.

In this document, you will find crucial information about the technical specifications of each available machine. Some of them **require prior adjustments** to meet the individual needs of each user. Reading this document in advance will allow you to identify these specifications and request the necessary modifications ahead of time, avoiding setbacks and optimizing your learning experience.

Remember: successful training begins with understanding the tools you will use. Take a few minutes now to guarantee a more efficient and safe learning experience.

Carefully read the “General Guidelines” before scheduling your training.

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GENERAL GUIDELINES

CONGRATULATIONS ON YOUR PURCHASE, EVERYTHING WENT SMOOTHLY!

We will be here to help you at every stage. Below you'll find the step-by-step process. **Please remember: it is important to read this document before scheduling your training!**



1 DELIVERY DETAILS

1.1) Your machine is being prepared, packaged, and the documents are being completed. Within approximately 15 business days the order will leave the factory, at which time we will send you the tracking number for FedEx monitoring. Delivery time may vary depending on location, but on average, FedEx has taken between 15 and 20 days after shipment. If your machine is shipped from our store in the United States, please consider the timeframe agreed upon with the seller at the time of purchase.

1.2) **For some countries, such as Canada**, there may be an import tax. Please check your state for more information. If such a fee is charged, you will need to make the payment, as it is the importer's obligation. **We recommend hiring a broker.**



2 AFTER RECEIVING THE MACHINE(S)

2.1) **We strongly advise against using the machine without training.** Please contact the seller to schedule your online training.

2.2) Upon receiving your machine, carefully unpack it and **check the power connections** - [see page 4](#). Below, we have included some important adaptation instructions. If you have any doubts, do not hesitate to contact us.

Attention: If you notice any missing items or product damage, record a video while unpacking and send it to our team immediately, as **we have only 7 days to file a claim with the carrier.**



3 RECIPE BOOKLETS

If you have not received the recipe booklets, here is the link for download. Please do not share them with others, as they are an exclusive benefit for customers who purchased the machine.

DOWNLOAD



<https://consultomaqusa.site/resources/apostilas>



4 PLUG/OUTLET ADAPTATION

Our machines shipped to the **United States are ready to use** — no adaptation required.

For **Canada** and other countries, small adjustments may be necessary. **But don't worry: we provide all the support needed to make this process simple, safe, and practical.**

You will have access to step-by-step tutorials, personalized assistance, and technical guidance from our team whenever you need it.

Check the next pages:

ELECTRICAL PLUG ADAPTATION

5

ADAPTATION FOR FRYER

5

ADAPTATION FOR GAS DOUGH MIXERS (PROPANE TANK)

6

QUESTIONS?

If you have any questions regarding the adaptation of your machine, please contact our support team!

CONTACT SUPPORT



<https://encurtador.com.br/9K8LK>

4.1 ELECTRICAL PLUG ADAPTATION

We recommend watching this video and paying close attention when the transformer plug is shown.



WATCH VIDEO 

<https://vimeo.com/1119130843/e17c062cec?share=copy>



PLUG MODEL 

<https://www.homedepot.com/p/Leviton-15-Amp-125-Volt-2-Pole-2-Wire-Polarized-Plug-White-R62-00101-0WH/302183191>

If you do not want to cut the wire, you can use an adapter such as these:

OPTION 01 

<https://www.amazon.com/Travel-Adapter-Europe-Brazil-European/dp/B09H34SFFN/>

OPTION 02 

<https://www.amazon.com/dp/B08JG797PH>

4.2 ADAPTATION FOR FRYER

If you purchased the fryer, the plug will be different:



PLUG DEEP FRYER 

<https://www.homedepot.com/p/Leviton-15-Amp-125-Volt-Double-Pole-3-Wire-Grounding-Plug-Black-R50-3W101-00E/205165472>

ATTENTION: The electric fryer must not be connected to voltage transformers or used with plug adapters. **The plug must be replaced to ensure proper and safe equipment operation.**

4.3 ADAPTATION FOR GAS DOUGH MIXERS (PROPANE TANK)

Check local regulations in your area regarding the use of this type of gas cylinder. You will need to purchase a standard US hose, but the adaptation is simple.

Here is an instructional video about the hose, which you can purchase locally or even through Amazon.

ATTENTION: The gas dough mixer runs on a propane tank with a capacity of 15 pounds.



WATCH VIDEO 

<https://vimeo.com/1119179756/42c226b8d0?share=copy>

HOSE

Regarding the gas hose, make sure it has this regulator (red in the photo), as it makes the difference. Prefer rubber hoses; metal ones are harder to work with.

If your gas is piped, you must hire a certified professional of your choice to perform the installation.



HOSE



https://www.amazon.com/dp/B096CRXM43?psc=1&ref=ppx_yo2ov_dt_b_product_details

5 ELECTRIC DOUGH MIXERS

Electric heating mixers do not require the use of a propane tank. However, it is essential that there is a **220V outlet with a 20 or 30 amp dedicated circuit breaker**, depending on your mixer model.

Important: Do not use voltage transformers with mixers that have electric heating.

MACHINE	CURRENT	POWER CONSUMPTION	HEATING ELEMENT	OUTLET
Electric Dough Mixer 5kg	14 A	3100W	3KW	20 Amp
Electric Dough Mixer 15kg	27.5 A	6100W	6KW	30 Amp

No electric dough mixer can be connected to a voltage transformer. Consult your local electrician.

Ensure that the electrical installation is sized for the amperage specified in the reference table.

To guarantee compatibility with your purchased mixer, it is essential to replace the plug with the American standard (US), strictly following the amperage required by the equipment.

These instructions are provided so your machines are ready for training, but under no circumstances should the machines be used without training.

The links provided are only examples; you may choose to buy from those stores or a local supplier. However, please make sure you are purchasing products with the **exact same specifications**.

6 CLEANING INSTRUCTIONS

- **Do not place any machine parts in the dishwasher.**
- **Do not wash with hot water.**
- **Do not use abrasive products.**